

"Satisfied or refunded" AIR³ form

This document details the "satisfied or refunded" commitment made by Berfon SPRL regarding the purchase of an AIR³ made by a consumer directly in the Berfon SPRL online shop. This document has to be filled in, signed and sent back to Berfon SPRL to request the refund in case the consumer is not satisfied with the purchase of the AIR³.

Conditions for eligibility of refund

To avoid any abuse, the following rules must all be strictly observed for the refund to be eligible.

Please tick ☒ each line to confirm your understanding and agreement of the conditions:

- ☐ The AIR³ must be sent within a maximum of **15 calendar days** after the date of receipt indicated by the tracking number related to the delivery to the consumer.
- ☐ This **document has to be completed, signed and returned** to Berfon SPRL (scanned by email to info@fly-air3.com)
- ☐ The AIR³ must be returned in **perfect condition**. It must be considered "**brand new**". It must not be dirty, scratched, broken or tampered in any way.
- ☐ The consumer will **bear the cost of transportation and insurance** to return the AIR³.
- ☐ The consumer will send the tracking number and this document dully completed and signed to Berfon SPRL **no later than 1 day** after the shipping of the AIR³.
- ☐ Upon reception, Berfon SPRL will check the state of the AIR³. The confirmation of the refund will take place within **10 business days** following the date of delivery of the AIR³ to Berfon SPRL.
- ☐ The refund will take place within **5 business days** after notification of the eligibility of the refund.
- ☐ No shipping charge, import tax or bank fees will be refunded. Any bank charge related to the reimbursement will be borne by the beneficiary.

Details:

First name and name:

Address:

Bank account number (IBAN):

BIC/Swift or bank details for international payments:

Reason of dissatisfaction:

Date of receipt:

Return date:

Date + Signature with the manually written mention: "Fully read and approved"